VDI - Virtual Desktop (Student QUICK GUIDE)

From OUTSIDE hospital-Remote address: https://midwest.ns.medcity.net

Features

- Virtual Desktop Technology
- Connects you at work or at home
- Connection time is 75% faster
- **O** Quick one time enrollment
- Compatible with Windows and Mac

Login Screen

User ID:	3/4 UID
Password:	Network/PACs password

hCare: access	
Welcome Please log on to continue. User name: Passwort: Log On	

Download Citrix Client

The "**Download Client**" dialog box appears. Click the **Download** button. Click **Run** on the "**File Download**" dialog box. The hCare access client will begin installing on your machine.



Enrollment

Before you can log in to VDI, you must first enroll by setting up your security challenge questions.

Select a challenge question, enter your answer and click continue.

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Select and Answer your Security Questions	
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Generation 2	
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- Please select a security question -	
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Would You Like Us to Remember this Computer? Learn Muca	
C Test, I plan on using this computer to access my account in the	he future
 No, This is a public computer or one lide not pray or using it 	Ren to access my account.
	Continue

** Once you set up your challenge questions, you will have to answer two of the four questions when logging on to VDI.

Confirma	don .
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Security 6	wentions
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- doment	Latter I alte
Guestion	Who is user boothe radius character?
Accessor	Johnny Quest
Question.	What is your maternal Grandfathers first name?
Access	Jack
Question	Who was the maid of honor at your wedding?
Accessor	Taryn Hamilton

Authentication

From this point forward logging in on this machine will consist of clicking the hCare access link, providing your user name and password and your desktop will display.

The desktop will resemble the ones you are familiar with inside the HCA facilities.



Time Outs

This system is designed to automatically log off after 20 minutes of no activity.

Disconnect vs. Log off

Disconnect – Use this option if you have to be away from the system temporarily. This will end your session, freeing the machine to allow someone else to log in.

\bigcirc Log off – Use this option if you are ending your session for the day.

Compatible Browsers

MS XP – 32 bit OS, IE 6, 7 & 8-32bit * VISTA – 32 & 64 bit OS, IE 7 & 8-32bit * Windows 7 – 32 & 64 bit OS, IE 8 32bit* Mac – 10.5, 10.6 OS X, Safari 5* * Alternative approved browsers Chrome 6 and Firefox 3.6

My Home Computer is a Mac

What if your home computer is a Mac? hCare access is compatible with Mac's operating system and utilizes Mac's web browser, Safari.



Also, you can access VDI from an Ipad. Please see your facilities Physician Support Coordinator for details. For more information contact:

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Virtual Desktop

Quick Reference Guide